

CAPPS HR/Payroll  
Enhancements (SRs) Submitted to User Group  
Date of Report: 09/17/21

Service Requests (SR) Information  
Voting Items

SR #	Requesting Agency	Product	Impacts All Agencies	Module	Priority	Level of Effort	Short Description	Long Description	Synopsis of Request (Requirements)	Proposed Solution (How it would work/Customization Overview)	CAPPS Support Team Vote Recommendation
31296	RRC	CAPPS ELM	No – Currently RRC & TPWD	ELM	Medium	Medium	Report Request – ELM – All Training by Division.	RRC requests a report that shows all completed training for all personnel by Division.	This requires the Statewide Administrators to define and maintain Division Learner Groups in ELM. The custom report will identify all Completed training within an Agency Division by date range.	Request the CAPPS Reporting team to develop a custom AgencyDivision All Training Report with prompt values being Division Learner Group ID and the desired Date Range.	Approve